

NAAC Accredited "A" Grade Autonomous Institute under UGC Act 1956 Approved by AICTE & affiliated to Maulana Abul Kalam Azad University of Technology, West Bengal

243 G.T. Road (N), Liluah, Howrah- 711204, West Bengal, India

Ph: +91 33 26549315/17 Fax +91 33 26549318 Web: www.mckvie.edu.in/

FIRST SEMESTER SYLLABUS

Course Name:	Managerial Economics			
Course Code:	MBA-101 Category: Management Science		Management Science	
Semester:	First	Credit:	4	
L-T-P:	4-0-0	The basic concept of Managerial Economics		
Full Marks:	100		Manageriai Leonomies	
Examination	Semester	Continuous	Attendance:05	
Scheme:	Examination:70	Assessment:25	Attenuance:05	

Course	Course Objectives:		
1.	Identify the basics of Managerial economics.		
2.	Analyze the core concepts of Economics that are necessary for managers.		
3.	Classify different economic goals of managers.		
4.	4. Classify alternative market structures for corresponding managerial decision-making.		
5.	Estimate the prices under different economic situations.		

Course Co	Course Contents:		
Module No.	Description of Topic	Contact Hrs.	
	Introduction to Managerial Economics		
1.	A. Basic problems of an economic system B. Goals of managerial decision making C. Resource allocation using PPC	2	
	Demand Analysis		
2.	A. Demand Functions - Law of Demand, Explaining the law of demand, Violations of the Law of Demand, Shifts in Demand; Elasticity of Demand: Price Elasticity (at a point and over an interval), Factors affecting price elasticity, Price elasticity and Change in Total Revenue, AR, MR and Price elasticity, Range of Values of Price Elasticity; Income Elasticity, Inferior, Superior and Normal goods, Income Elasticity and Share in Total Expenditure; Cross-Price Elasticity, Substitutes and Complements B. Indifference curves, budget line, and consumer equilibrium C. Introduction to methods of demand estimation (concepts only)	6	
3.	Production and Cost Analysis: A. Production Function, Short Run and Long Run, Production with One Variable Input, Total Product, Average and Marginal Products, Law of Variable proportions, Relationship between TP, AP and MP. B. Short Run Costs of Production, Fixed and Variable Costs, Short Run Total, Average and Marginal Cost and Relationship between them, Short Run Cost Curves, Relationship between AVC, MC, AP, and MP; Long run cost curves, Relationship between LAC and SAC, Economies of Scale and Scope.	8	
	C. Production with Two Variable Inputs, Isoquants – Characteristics,		



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	Marginal Rate of Technical Substitution, Laws of Returns to Scale, Iso-Cost Curves.	
4.	Managerial Decision-Making under Alternative Market Structures A. Characteristics of Perfect Competition, Profit Maximization in Competitive Markets, Break Even Point, Long Run Supply for the Perfectly Competitive Industry B. Price and output decision under different market structures – Monopoly, Monopolistic Competition, Oligopoly – cartel, price leadership.	6
	Pricing Decisions:	
5.	A. Price Discrimination under Monopoly, Transfer Pricing. B. Market Failure, Price Ceiling, and Price Floor	2
6.	 Circular Flow of Income and Theory of Income Determination A. National Income Accounting –terms and concepts, three methods of measuring GDP/GNP. B. Simple Keynesian model: Aggregate demand – Aggregate supply method, Savings investment method C. Concepts of multiplier: Autonomous expenditure multiplier, introducing the Government, Government expenditure multiplier, Tax Rate Multiplier, Balanced Budget Multiplier, D. Open economy - Export and import multipliers. E. Paradox of Thrift, Crowding out effect, Business cycle – phases and stabilization 	6
7.	Introduction of Money and Asset Market IS-LM model, Fiscal policy, and monetary policy using IS-LM	4
8.	Inflation and Unemployment Concepts of inflation – demand pull and cost push, Stabilization policies Introduction to Philips curve as a relation between inflation and unemployment.	4
9.	Macro-Economic Environment Economic Transition in India - A Quick Review - Liberalization, Privatization and Globalization - Business and Government - Public- Private Participation (PPP) - Industrial Finance - Foreign Direct Investment (FDIs).	2
Total		40L

Cour	Course Outcomes:	
After	completion of the course, students will be able to:	
1.	Understand the roles of managers in firms.	
2.	Understand the internal and external decisions to be made by managers.	
3.	Analyze the demand and supply conditions and assess the position of a company.	
4.	Design competition strategies, including costing, pricing, product differentiation, and market environment according to the nature of products and the structures of the	
	markets.	
5.	Analyze real-world business problems with a systematic theoretical framework. Make	



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optimal business decisions by integrating the concepts of economics, mathematics, and statistics.

Lear	Learning Resources:	
1.	Damodaran, Suma – Managerial Economics – Oxford University Press	
2.	Lipsey & Chrystal – Economics – Oxford University Press	
3.	Peterson & Lewis – Managerial Economics – Pearson Education.	
4.	Pindyck and Rubenfeld - Micro Economics - Pearson Education	
5.	5. H.L. Ahuza- Managerial Economics, S. Chand	
6.	D.N. Dwivedi- Managerial Economics, Prentice Hall.	

Course Name:	Financial Reporting, Statement and Analysis			
Course Code:	MBA102	Category:	Management Science	
Semester:	First	Credit:	4	
L-T-P:	4-0-0	Pre-Requisites:	To be comfortable with numbers and "NEW" formats of the Companies Act 2013	
Full Marks:	100			
Examination	Semester	Continuous	Attendance:05	
Scheme:	Examination:70	Assessment:25		

Course	Objectives:
1.	Summarize different accounting procedures and standards
2.	Explain the concepts of financial accounting and accounting standards.
	Develop students' skills to record financial transactions in different forms, such as books of accounts.
4.	Classify management accounting concepts with cost accounting concepts
5.	Make use of the interpretation of financial statements for managerial decisions

Course Contents:		
Module No.	Description of Topic	
1.	Basic Financial Accounting Concept and Introduction to Accounting Standard: Meaning and Scope of Accounting -Definition of accounting-classification of accounting- Accounting Concepts and Conventions -Accounting Equation-Introduction to Accounting Standard: Introduction to Indian GAAP and Ind AS Introduction to IFRS and IAS- Comparative Analysis of Indian GAAP and Ind-AS.	4
2.	Preparation Of Books of Accounts: Event-Transaction- Accounting Cycle – Golden Rule- Journal-Ledger-Trial Balance-Final Account	10
3.	Preparation Of Financial Statement: Trading Account-Profit & Loss Account – Balance Sheet (As per Schedule VI, new Companies Act 2013) with Adjustment Entries - Preparation and Interpretation of Annual Report -Corporate Social Responsibility – Human Resource, Accounting-Value Added Statement	10



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4.	Financial Statement Analysis: Comparative Statement- Common Size Statement- Trend Analysis- Ratio Analysis, Fund Flow Statement - Cash Flow Statement.	8
5.	A. Introduction to Cost Accounting-Definition, Objectives, and Scope, Differences Between Financial Accounting and Cost Accounting Importance and Limitations of Cost Accounting. B. Elements of Cost C. Cost Classification and Cost Sheet Preparation and Interpretation.	4
6.	The time value of money with Interest Formulas: Introduction to Time Value of Money-Simple and Compound Interest-Future Value (FV)-Present Value (PV)-Interest Rates and Effective Annual Rate (EAR)-Loan Amortization-Perpetuities	4
Total		40L

Cour	Course Outcomes:	
After	completion of the course, students will be able to:	
1.	Make a framework for analyzing a business and apply their knowledge systematically to	
	value a business and the notes to the financial statements	
2.	They will have a detailed understanding of assets and liabilities reported on the balance	
	sheet.	
3.	Be proficient at calculating and interpreting financial ratios and will understand how to	
	use ratios to compare a firm to its competitors and to evaluate changes in ratios over time	
	and also have an idea of how to use these ratios to help forecast the future.	
4.	4. Able to initiate a framework for forecasting future earnings and predicting the stock	
	market's response to quarterly earnings announcements and able to read and critically	
	evaluate financial analyst reports on publicly listed companies.	
5.	Understand major interest valuation models.	

Lear	Learning Resources:	
1.	M. Hanif & A. Mukherjee: Financial Accounting. McGraw Hill	
2.	S. K. Paul: Financial Accounting, New Central Book Agency	
3.	S. P. Jain & K. L. Narang: Cost and Management Accounting. Kalyani Publication	
4.	P. M. Rao: Financial Statement Analysis and Reporting. PHI	
5.	T. P. Ghosh, N. Ankarnath, K. J. Mehta & Y. A. Alkafazi: Understanding	
	IFRSFundamentals, Wiley	



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Course Name:	Management Theory and OB			
Course Code:	MBA 103	Category:	Management Science	
Semester:	First	Credit:	4	
L-T-P:	4-0-0	Pre-Requisites:	To understand the	
			organization as a	
			means of human	
			livelihood.	
Full Marks:	100			
Examination	Semester Examination:	Continuous Assessment:	Attendance:	
Scheme:	70	25	05	

Cours	Course Objectives:		
1	To help students develop cognizance of the importance of human behavior and		
	how to align it with basic organizational theories.		
2	To enable students to describe how people behave under different conditions and		
	Understand the underlying reasons for their behaviour.		
3	To provide the students with the ability to analyze specific strategic human resources		
	demands for future action.		
4	To enable students to synthesize related information, and evaluate options for the most		
	logical and optimal solution and thereby predict and control human behaviour to		
	improve results.		

Course C	Course Contents:			
Module No.	Description of Topic			
1	Introduction to Management: Introduction, Definition and Characteristics of Management, Evolution of Management thoughts, Functions of Management, Classical theories: Scientific Management, Administrative Principles, Theory of Bureaucracy, Human Relations Approach, Modern theories: Systems, Contingency and Quantitative Approaches.	6L		
2	Functions of Management: Planning- Objectives, Premises. Types and Process, Strategic Planning. Organization design & Structure: Structure and Departmentation, Forms: Line, Functional, Line & Staff, Project, Matrix. Controlling and Coordinating- Management of Control Techniques and Coordination. Management By Objectives (MBO) -Meaning, Process and Implementation.	4L		
3	Introduction to Organizational Behaviour (OB): Meaning, Importance, Challenges and Opportunities, contributing disciplines and Applications in Industry.	3L		
4	Personality and Individual differences: Meaning of Personality, determinants of Personality, Theories of Personality- Freudian Stages of Personality Development, Big 5 theory, Measurement of Personality - Myers-Brigg's Type Indicator. Johani window.	4L		
5	Perception: Process and Principles, Nature and Importance, Factors Influencing Perception, Perceptual Selectivity and Errors of Perception, Attribution theory	3L		
6	Attitudes and Job Satisfaction	2L		



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Total		40L
11	Organizational Change: Meaning, Nature and Types; Forces Driving Change. Resistance to Change and Overcoming Resistance, Managing Organizational Change; Kurt Lewin's Three Step Model.	4L
10	Conflict Management: Sources, Types, Process and Conflict Resolution.	2L
9	Leadership: Leadership Theories, Leadership Styles, Leadership Grid, Examples of Effective Organizational Leadership in India.	4L
8	Group Dynamics and Team Development: Group Behavior - Characteristics of Group, Types of Groups and team, Stages of Development, Group role, norms, status and Group Decision Making.	2L
7		
	Sources, Types, Attitudes and Consistency, Cognitive Dissonance Theory. Organisation commitment, Organisation Citizenship Behaviour	

Cour	Course Outcomes:			
After	After completion of the course, students will be able to:			
1	Demonstrate the Applicability of the Organizational Behavior Concepts to Understand			
	the Behavior of People Within an Organization.			
2	Demonstrate the Applicability and Analyzing the Complexities Associated with Managing			
	Individual Behaviour in Organizations.			
3	Analyze the Complexities Associated with Managing Group behavior in Organizations.			
4	Demonstrate How Organizational Behavior Concepts can be Integrated to Understand the			
	Motivation (why) Behind Behaviour of People in the Organization.			

Lear	Learning Resources:		
1	Robbins, S.P. Judge, T.A. & Sanghi, S.: Organizational Behaviour, Pearson		
2	Luthans, Fred: Organizational Behaviour, McGraw Hill		
3	Aswathappa ,K : Organizational Behaviour ,Himalaya Publishing House		
4	Shukla, Madhukar : Understanding Organizations – Organizational Theory & Practice		
	in India, Prentice Hall		
5	Newstrom J.W. &Devis K.: Organizational Behavior, McGraw Hill		
6	Sekharan, Uma: Organizational Behaviour , The McGraw –Hill Companies		



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Course Name:	Business Environment, Ethics & Law			
Course Code:	MBA 104	Category:	Management Science and Humanities Courses	
Semester:	First	Credit:	4	
L-T-P:	4-0-0	Pre-Requisites:	High School Civics & Ethics	
Full Marks:	100			
Examination Scheme:	Semester Examination: 70	Continuous Assessment: 25	Attendance: 05	

	Course Objectives:
1.	To know the legal system and the legal environment of business
2.	To know about different types of business environment and social issues
3.	To evaluate and analyze about sales contract and company law
4.	To investigate about commercial paper and negotiable instruments
5.	To evaluate about trademarks, cyber law and intellectual property regimen

Module No.	Description of Topic		
1	Business Environment : Forms of Business Environment, Scales of Business, Emerging Trends in Business, Business Functions, Micro Enterprise, Small Scale Enterprise, Large Scale Enterprise, Public Enterprise	4L	
2	Social Issues: Cause , Effect and Control Measures of Pollution, Industrial and Urban Wastes, Managing Natural Disasters and Manmade Disasters, Contemporary Social Issues Affecting Business Environment		
3.	Business Ethics : Introduction to Business Ethics, Definition, Need, Importance, Nature, Scope, Objectives of Business Ethics, Factors Influencing Business Ethics, Characteristics of Business Ethics, Ethical aspects in Marketing, Finance and HR, Ethical Decision Making		
4.	Introduction to Business Law : Introduction, Meaning and Nature of Law. Legal Aspects of Business - Society, State and Law, Enforceability of Law, Mercantile Law		
5.	Indian Contract Act, 1872 Contract defined, Elements of valid contract, Classification of contracts, Offer and acceptance, Consideration, Capacity to contracts, Free consent, Legality of object and consideration, Illegal agreements, Termination of contracts, Breach of contract, Indemnity and guarantee, Laws of agency, Power of Attorney	4L	
6.	Sale of Goods Act, 1930: Introduction, contract of sale, agreement to sell, documents of title, conditions and warranties, doctrine of caveat emptor: transfer of property: significance of transfer of ownership, rules; performance: delivery of goods by seller, acceptance of delivery by buyer; remedies for breach: Rights of Unpaid-sellers.	4L	



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7.	Negotiable Instruments Act, 1881 Definition and characteristics of different types of negotiable instruments, Parties to a negotiable instrument and their capacity, Dishonour of cheques, Discharge from Liability, Crossing of cheques, Bank drafts and Banker's cheques, Endorsement, Dishonour, Insurance Laws			
8.	Companies Act, 2013: Nature and kinds of companies, Formation, Memorandum, Articles, Prospectus, Capital – shares, debentures, borrowing powers, minimum subscription, Appointment of Directors; Winding up of companies (Including Amendments)			
9.	Consumer Protection Act, 1986: Purpose of the Act, Definitions, Consumer Protection Council, procedure for meeting of central council, objects of central council, State consumer protection council – composition and procedure of meeting, District forum composition, Manner in which complain shall be made, Procedure on receipt of complaint, penalties			
10.	Intellectual Property Rights Laws relating to Patents (Patent Act, 1970), Trademarks(Trademark Act, 1999), Copyright (Copyright Act, 1957), Geographical Indications(Registration & Protection) Act, 1999. Intellectual Property Regime (WTO Guidelines), Rights from Patents, Infringement of Copy Right, Cyber Law	4L		
Total		40L		

Cour	se Outcomes:
After	completion of the course, students will be able to:
1	Arrange the basics elements of contracts and classifications of contract
2	Gather knowledge on evolvement of business enterprises, ethics and social issue
3	Enhance knowledge on bailment and pledge & cyber law
4	Proper knowledge on copyrights and trademarks & Intellectual property regime
5	Gain wisdom on various business protection laws
Leari	ning Resources:
1	Kuchhal MC – Business Law (Vikas), 2nd ed
2	Sen & Mitra: Commercial law; World Press 2. Pathak: Legal Aspect of Business, TMH
3	Pillai & Bagavathi: Business law, S. Chand
4	N.D.Kapoor, Elements of mercantile law – Sultan chand and company, New Delhi
5	Tlsian-Business Law (Tata McGraw-Hill, 2nd edition)
6	Das & Ghosh: Business Regulatory Framework: Ocean Publication, Delhi
7	Kuchhal- Mercantile Law (Vikas), 1998, 4th ed.
8	Terry Halbert & Elaine Ingulli , "Law and Ethics in the Business Environment", 9 th Ed 2017
9	Christine Ladwig & George Siedel, "Strategy Law and Ethics for Business Decisions", 2020



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ourse Name:	Business Statistics & Quantitative Techniques			
Course Code:	MBA105	Category:	Basic Science Courses	
Semester:	First	Credit:	04	
L-T-P:	4-0-0	Pre-Requisites:	High School Mathematics	
Full Marks:	100			
Examination Scheme:	Semester Examination: 70	Continuous Assessment: 25	Attendance: 05	

Course	Course Objectives:		
1	To impart knowledge of basic statistical tools & techniques		
2	To focus on more practical than theoretical.		
3	To Learn application in Business decision process and Management.		
4	To do statistical analysis informs the judgment of the ultimate decision-maker		
5	Conceptual underpinnings of statistical analysis will be required		

Module No.	Description of Topic	Contact Hrs.
1	Measures of Central Tendency- (a) Mean, Median, Mode, (b) Measures of Dispersion in Frequency Distribution- Variance, Standard deviation	5
2	Theory of Probability: (a) Total probability theorem (Addition Rule) (b) Conditional probability, Multiplication & Baye's Theorem (c) Introduction to Random Variables- Discrete and continuous RVs, p.m.f. and p.d.f., c.d.f., Expectation and Variance (d) Bernouli's Trial, Binomial, Poisson and Normal Distribution	10
3	Bivariate Data Analysis: (a) Covariance, Karl Pearson's Correlation Coefficient, Rank Correlation, Regression (linear) (b) Least Square Curve Fitting- Linear and Non-linear	7
4	Test of Hypothesis: Introduction to Statistic Estimation of Parameters- Unbiased and Consistent Estimator (a) Hypothesis Testing – Statistical Hypothesis, Null Hypothesis and (b)Alternative Hypothesis; Type-I and Type-II Error, Level of Significance, Acceptance and Critical Region; Test for Single Mean & Two Means (c) Test of Goodness of Fit- Chi-Square test, F test – ANOVA	
5	Index Numbers: (a) Index Numbers- Unweighted and Weighted-Test of Consistency	4
6	Vital Statistics: Data collection for Vital statistics: (a) Birth rate, (b) Death rate, (c) Fatal rate.	4
Total		40L



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Cours	Course Outcomes:			
After	completion of the course, students will be able to:			
1	Facilitate Objective Solutions in Business Decision Making			
2	2 Enhance Knowledge in Probability Theory.			
3	3 Describe Normality and its Distribution Concepts			
4	4 Stress The Need For Collection Of Data and its Dispersion Techniques			
5	5 Apply Time Series Analysis in Market Prediction Rates			
6	6 Draw Conclusions over the Hypothetical Situations			
7	Extract the variance among the factors of study concerned			

Lea	Learning Resources:				
1	R.S.N. Pillai, V. Bagavathi," Statistics", S.Chand Limited, 7th Ed,2008				
2	N.D. Vohra, "Business Statistics", Tata McGraw-Hill Education, 2nd Ed,2013				
3	G. V. Shenoy, Uma K. Srivastava, S. C. Sharma," Business Statistics", New Age				
	International,2nd Ed, 2005 4				
4	Beri, "Business Statistics" Tata McGraw Hill,2nd Ed,2009				
5.	N.G.Das, Tata Mcgraw Hill, "Statistical Methods"				
6	R.I.Levin & D.S. Rubin: Pearson Education, "Statistics for Management"				

Course Name:	Corporate Communications			
Course Code:	MBA106	Category:	Management Science & Humanities courses	
Semester:	First	Credit:	2	
L-T-P:	2-0-0	Pre-Requisites:	1. Students must have basic command of English to talk about day- to-day events and experiences of life. 2. Comprehend Lectures delivered in English. 3. Read and understand relevant materials written in English.	
Full Marks: 100				
Examination Scheme:	Semester Examination: 70	Continuous Assessment: 25	Attendance: 05	



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Course	Course Objectives:		
1	To develop documented communication Skills so that it can be used suitably in Organizational life		
2	Groom them as effective management professionals		

Module No.			
		Hrs.	
	Basic Principles of Effective Communication: Introduction, Definition, Purposes, Types of communication, Understanding Communication, the Communication Process, Models and Barriers to Communication.		
L	The Nature of Business Communication: Introduction, Types of Business Communication, Communication Network in Organizations Types and Channels of Communication: Introduction, Types of Communication, Classification of Communication Channels.	2L	
	The Importance of Communication in the Workplace,		
2	Overview and objectives, Intrapersonal communication, Interpersonal Communication, Characteristics of successful communication, Importance of communication in management – communication structure in organization – communication in crisis.	1L	
3	Oral communication What is oral Communication – principles of successful oral communication – barriers to communication – what is conversation control – reflection and empathy: two sides of effective oral communication – effective listening – non – verbal communication., conducting seminars and conferences- Procedure of Regulating speech – evaluating oral presentation – Drafting speech	1L	



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Introduction, General Principles of Writing, Principles of Business Writing, Purpose of writing – clarity in writing, Stages of Writing, Composing Business Messages, Preparing Notes, Style, Punctuation, Using simple words, Proof Reading. Principles of effective writing – approaching the writing process systematically – The 3X3 writing process for business communication: Prewriting – Writing – Revising – Specific writing features – coherence – electronic writing process. Internal Business Communication: Guidelines for Meetings: Introduction, Types of Meetings, Before the Meeting, During the Meeting, After the Meeting, and Common Mistakes made at Meetings, Conducting Meetings, Procedure – preparing Agenda, Minutes and resolutions Internal Business Communication Electronic Media and Stakeholder Communication: Introduction, what is an Intranet? Communicating through Email, Communication with Stakeholders, Circulars and Notices, Memos, Agenda and Minutes External Business Letters: Introduction, Principles of Business Letter Writing, Types of Business Letters, Styles, Types – Request, Enquiry, Placing Order, Instruction, Action, Complaint, Adjustment, Sales, Collection letters, Reference, Good News & Bad News, positive and negative messages. Using Facsimiles (Fax), E-mail. External Communication - Employment Communication – Resumes and Cover Letters: Introduction, Writing a Resume, Writing Job Application Letters, Other Letters about Employment Internal and External Business -Communication Writing Business Reports: Introduction, Types of Business Reports, Format for Business Reports, Steps in Report Preparation - what is a report purpose, kinds and objectives of reports.		Written Business Communication:	
Guidelines for Meetings: Introduction, Types of Meetings, Before the Meeting, During the Meeting, After the Meeting, and Common Mistakes made at Meetings, Conducting Meetings, Procedure - preparing Agenda, Minutes and resolutions Internal Business Communication Electronic Media and Stakeholder Communication: Introduction, what is an Intranet? Communicating through Email, Communication with Stakeholders, Circulars and Notices, Memos, Agenda and Minutes External Business Communication Writing Business Letters: Introduction, Principles of Business Letter Writing, Types of Business Letters, Format for Business Letters, Writing routine and persuasive letters, Styles, Types – Request, Enquiry, Placing Order, Instruction, Action, Complaint, Adjustment, Sales, Collection letters, Reference, Good News & Bad News, positive and negative messages. Using Facsimiles (Fax), E-mail. External Communication - Employment Communication – Resumes and Cover Letters: Introduction, Writing a Resume, Writing Job Application Letters, Other Letters about Employment Internal and External Business -Communication Writing Business Reports: Introduction, Types of Business Reports, Format for Business Reports, Steps in Report Preparation - what is a report purpose,	5	Purpose of writing – clarity in writing, Stages of Writing, Composing Business Messages, Preparing Notes, Style, Punctuation, Using simple words, Proof Reading. Principles of effective writing – approaching the writing process systematically – The 3X3 writing process for business communication: Pre writing – Writing – Revising – Specific writing features – coherence –	2L
Meeting, During the Meeting, After the Meeting, and Common Mistakes made at Meetings, Conducting Meetings, Procedure - preparing Agenda, Minutes and resolutions Internal Business Communication Electronic Media and Stakeholder Communication: Introduction, what is an Intranet? Communicating through Email, Communication with Stakeholders, Circulars and Notices, Memos, Agenda and Minutes External Business Communication Writing Business Letters: Introduction, Principles of Business Letter Writing, Types of Business Letters, Format for Business Letters, Writing routine and persuasive letters, Styles, Types – Request, Enquiry, Placing Order, Instruction, Action, Complaint, Adjustment, Sales, collection letters, Reference, Good News & Bad News, positive and negative messages. Using Facsimiles (Fax), E-mail. External Communication - Employment Communication – Resumes and Cover Letters: Introduction, Writing a Resume, Writing Job Application Letters, Other Letters about Employment Internal and External Business -Communication Writing Business Reports: Introduction, Types of Business Reports, Format for Business Reports, Steps in Report Preparation - what is a report purpose,		Internal Business Communication:	
Electronic Media and Stakeholder Communication: Introduction, what is an Intranet? Communicating through Email, Communication with Stakeholders, Circulars and Notices, Memos, Agenda and Minutes External Business Communication Writing Business Letters: Introduction, Principles of Business Letter Writing, Types of Business Letters, Format for Business Letters, Writing routine and persuasive letters, Styles, Types – Request, Enquiry, Placing Order, Instruction, Action, Complaint, Adjustment, Sales,collection letters, Reference, Good News & Bad News, positive and negative messages. Using Facsimiles (Fax), E-mail. External Communication - Employment Communication – Resumes and Cover Letters: Introduction, Writing a Resume, Writing Job Application Letters, Other Letters about Employment Internal and External Business -Communication Writing Business Reports: Introduction, Types of Business Reports, Format for Business Reports, Steps in Report Preparation - what is a report purpose,	6	Meeting, During the Meeting, After the Meeting, and Common Mistakes made at Meetings, Conducting Meetings, Procedure - preparing Agenda,	2L
what is an Intranet? Communicating through Email, Communication with Stakeholders, Circulars and Notices, Memos, Agenda and Minutes External Business Communication Writing Business Letters: Introduction, Principles of Business Letter Writing, Types of Business Letters, Format for Business Letters, Writing routine and persuasive letters, Styles, Types – Request, Enquiry, Placing Order, Instruction, Action, Complaint, Adjustment, Sales, collection letters, Reference, Good News & Bad News, positive and negative messages. Using Facsimiles (Fax), E-mail. External Communication - Employment Communication – Resumes and Cover Letters: Introduction, Writing a Resume, Writing Job Application Letters, Other Letters about Employment Internal and External Business -Communication Writing Business Reports: Introduction, Types of Business Reports, Format for Business Reports, Steps in Report Preparation - what is a report purpose,		Internal Business Communication	
Writing Business Letters: Introduction, Principles of Business Letter Writing, Types of Business Letters, Format for Business Letters, Writing routine and persuasive letters, Styles, Types – Request, Enquiry, Placing Order, Instruction, Action, Complaint, Adjustment, Sales, collection letters, Reference, Good News & Bad News, positive and negative messages. Using Facsimiles (Fax), E-mail. External Communication - Employment Communication – Resumes and Cover Letters: Introduction, Writing a Resume, Writing Job Application Letters, Other Letters about Employment Internal and External Business -Communication Writing Business Reports: Introduction, Types of Business Reports, Format for Business Reports, Steps in Report Preparation - what is a report purpose,	7	what is an Intranet? Communicating through Email, Communication with Stakeholders, Circulars and Notices, Memos, Agenda and	2L
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9 Writing Business Reports: Introduction, Types of Business Reports, Format for Business Reports, Steps in Report Preparation - what is a report purpose,	8	Writing, Types of Business Letters, Format for Business Letters, Writing routine and persuasive letters, Styles, Types – Request, Enquiry, Placing Order, Instruction, Action, Complaint, Adjustment, Sales, collection letters, Reference, Good News & Bad News, positive and negative messages. Using Facsimiles (Fax), E-mail. External Communication - Employment Communication – Resumes and Cover Letters: Introduction, Writing a Resume, Writing Job Application	4L
Writing Business Reports: Introduction, Types of Business Reports, Format for Business Reports, Steps in Report Preparation - what is a report purpose,		Internal and External Business -Communication	
	9	Writing Business Reports: Introduction, Types of Business Reports, Format for Business Reports, Steps in Report Preparation - what is a report purpose,	4L



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	Report Writing – Report Planning, Types of Reports, developing an outline, Nature of Headings, Ordering of Points, Logical Sequencing, Graphs, Charts, Executive Summary, List of Illustration, Report Writing. Structure of reports - long & short reports - formal & informal reports - writing research reports, technical reports, project reports - norms for including exhibits & appendices, Acknowledgement			
10	Other Forms of External Business Communication: Introduction, Communication with Media through News Releases, Communication about the Organization through Advertising Handling Business Information – Annual Report, House Magazine, Press Release, Press Report	1L		
	TOTAL	20L		
Cou	TOTAL rse Outcomes:			
Afte	er completion of the course, students will be able to:			
1	To demonstrate his/her ability to write error free while making an optimum us Business Vocabulary & Grammar.	e of correct		
2		Distinguish among various levels of organizational communication and communication barriers while developing an understanding of Communication as a process in an organization.		
3	Distinguish among various levels of organizational communication and communication barriers while developing an understanding of Communication as a process in an organization.			
4	Stimulate their Critical thinking by designing and developing clean and lucid w	riting skills.		
Leari	g Resources:			
1	Monipally: Business Communication, Tata McGraw Hill			
2	Business Communication Essentials (6th Edition) by Courtland L. Bovee& John V. Thill, Pearson			
3	Business English: A Complete Guide for All Business and Professional Communications by Pr Bhalla; UBS Publishers			
4	The Effective Presentation: Talk your way to success by AshaKaul; SAGE			
5	Madhukar: Business Communications; Vikas Publishing House			
	Constal Date Constal and All al Date In			

Senguin J: Business Communication; Allied Publishers

Assignment & Thesis Writing by Jonathan Anderson& Millicent Poole.

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Course Name:	Advanced Excel, R and SPSS/JAMOVI Lab			
Course Code:	MBA 191	Category:	Management Science	
Semester:	First	Credit:	4	
L-T-P:	0-0-4	Pre-Requisites:	Computer Basics	
Full Marks:	100			
Examination	Semester	Continuous	Attendance:05	
Scheme:	Examination: 65	Assessment:35	Attendance:05	

Course Objectives:				
1.	Provide learners with comprehensive knowledge of MS Office Applications.			
2.	Provide inputs of Business Research through Advanced Excel and R			
3.	Introduce the core concepts and applications of SPSS/JAMOVI Software.			

Course Co	ontents:			
Module No.	Description of Topic	Contact Hrs.		
1.	Ms. Power Point Opening, viewing, creating, and printing slides, Applying auto layouts, Adding custom animation, Using slide transitions, and graphically representing data: Charts and graphs, Creating a Professional Slide for Presentation.			
2	Ms. Excel Spreadsheet basics: Creating, editing, saving, and printing spreadsheets; Working with functions and formulas; Modifying worksheets with color and auto formats; graphically representing data: Charts and graphs; Solving linear constraints problems graphically in Excel and using Excel solver. Speeding data entry: Using Data Forms Analyzing data: Data Menu, Subtotal, Filtering Data Formatting worksheets Securing & Protecting spreadsheets.	4		
3.				



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4.	 Use AutoFormat: Create, use, and modify styles and templates Print features: Create / edit an outline Graphic Operations: Create charts, Enhance charts, Draw toolbar features SPSS/JAMOVI 1. Getting to Know SPSS/JAMOVI: Starting SPSS/JAMOVI, Working with data files, SPSS windows, Menus, and Dialogue boxes. Preparing the Data file: Creating the data file and entering data, Defining the variables, Entering data, modifying the data file, and importing files. Screening and cleaning data, Manipulation of data. 2. Preliminary Analysis Descriptive statistics: Categorical variables, continuous variables, checking normality, outliers checking. Choosing the right statistics: Overview of different statistical techniques, Decision-making process. 3. Statistical techniques: Explore relationship among variables Correlation: Pearson product-moment correlation, Spearman rank correlation, Partial correlation, Simple linear regression, Multiple Linear Regression: Assumptions, overall significance, multi-collinearity, Variable selection	12
4.	 Preliminary Analysis Descriptive statistics: Categorical variables, continuous variables, checking normality, outliers checking. Choosing the right statistics: Overview of different statistical techniques, Decision-making process. Statistical techniques: Explore relationship among variables Correlation: Pearson product-moment correlation, Spearman rank correlation, Partial correlation, Simple linear regression, Multiple Linear Regression: 	12
5.	Introduction to basics of R- Introduction to data frames in R- Introduction to RStudio- Introduction to R script- Working Directories in RStudio-Calculations with R Software- Introduction to Descriptive Statistics-frequency distribution- Graphics and Plots- Central Tendency of Data-Variation in Data- Moments, Association of Variables- Indexing and Slicing Data Frames- Creating Matrices using Data Frames- Operations on Matrices and Data Frames- Merging and Importing Data- Data Manipulation-Functions in R.	8
Total		40P

Course Outcomes:		
After completion of the course, students will be able to:		
1.	Understand the basic concepts of business research methods.	
2.	Understand the methodology of developing worksheets as a managerial tool.	
3.	Understand applications of SPSS/JAMOVI for work activity.	

Learning Resources:	
1.	A Handbook of Statistical Analysis using SPSS by Sabine Landau and Brian. S.Everitt
2.	Excel-Quickstart Guide from Beginner to Expert by William Fischer
3.	MS Office Paperback by S.S.Shrivashtava



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